

Contact-24 Telephone Banking

24-Hour Account Access at Your Fingertips!

One phone call is all you need to access your accounts and get answers to most of your account questions. This Contact-24 menu will help guide you quickly to your desired information. For fast, convenient service, call Contact-24 today!

301-249-1234 • 1-800-424-NASA

Main Menu Press

Enter Your Account Number and Press #

Enter Your Personal Identification Number and Press #

For Balance Inquiries	1
For History Inquiries	2
For Transfers.....	3
For Checking Information.....	4
For Loan Information.....	5
For Visa Options	6
For Withdrawals by Check.....	7
For Additional Options.....	8
To Replay the Current Menu	9
To End the Call	*

1. Balance Inquiry Menu Press

For open share list	1
For open loan list	2
For savings balance.....	3
For checking balance.....	4
For share balance	5
For loan balance.....	6
To go back to the previous menu.....	8
To replay the current menu.....	9
To end the call	*

2. History Menu Press

For last deposit	1
For last ACH and payroll deposits.....	2
For share history	3
For loan history	4
For deposit history	5
For recent transaction activity.....	6
To go back to the previous menu.....	8
To replay the current menu.....	9
To end the call	*

3. Transfer Menu Press

For share to share transfer.....	1
For share to loan transfer.....	2
For loan to share transfer.....	3
For savings to checking transfer	4
For checking to savings transfer	5
For loan to checking transfer	6
To go back to the previous menu.....	8
To replay the current menu.....	9
To end the call	*

4. Checking Menu Press

For checking balance.....	1
For check number inquiry.....	2
For checking history	3
For check number range.....	4
For debit card history	5
To go back to the previous menu.....	8
To replay the current menu.....	9
To end the call	*

5. Loan Menu Press

For loan balance	1
For open loan list	2
For loan payment inquiry	3
For loan payment history	4
For loan balance on a specific date.....	5
For loan advance total.....	6
For loan payoff amount	7
To go back to the previous menu.....	8
To replay the current menu	9
To end the call	*

6. Visa Menu Press

For balance information.....	1
For payment information	2
To transfer payment from share.....	3
To go back to the previous menu.....	8
To replay the current menu.....	9
To end the call	*

7. Withdraw Menu Press

For savings withdrawal by check	1
For checking withdrawal by check	2
For share withdrawal by check.....	3
For loan withdrawal by check	4
To go back to the previous menu.....	8
To replay the current menu.....	9
To end the call	*

8. Additional Options Menu Press

For year to date information.....	1
To change preferences.....	2
To change account	3
To go back to the previous menu.....	8
To replay the current menu.....	9
To end the call	*

